eServices has always been the fastest, most efficient way for you to communicate with Palmetto GBA. Now it offers two new features that you can use to improve your billing processes: eUtilization and eAudit.

eUtilization allows you to see exactly who is billing under your NPI and helps you track staff members' internal referrals to physicians and specialists within your group. It's a way to identify possible misuse of your NPIs and prevent claims submission errors.

eAudit lets you view personalized reports and audit results for claims that have been chosen for complex medical review by a variety of review contractors, and it offers specific claim information that includes detailed descriptions of line errors. It's the data you need for proactive self-review and monitoring so you're prepared in the event of a contractor audit. With eUtilization and eAudit you get powerful tools for streamlining your billing operations and eliminating costly mistakes.

Try them both by logging on to eServices today.